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In the specification:

At page 2, please replace the two paragraphs under the subtitle "Cross Reference to Related Application(s)" as follows:

Reference is made to U.S. application, Serial No. 09/411,092 (Attorney Docket No. E-907), filed on even date herewith entitled, A METHOD AND SYSTEM FOR ESTABLISHING PARCEL SHIPPING VIA THE INTERNET, assigned to the assignee of this application;

Reference is made to and U.S. application, Serial No. 09/411,524 (Attorney Docket No. E-908), filed on even date herewith entitled, A METHOD AND SYSTEM FOR MULTI-CARRIER PACKAGE TRACKING, assigned to the assignee of this application. The subject matter of each of these applications is hereby incorporated by reference.

At page 4, please replace the first paragraph under the subtitle "Detailed Description" as follows:

The delivery commitment system and method of the present invention forms part of an overall shipping system and method as described in copending applications entitled Serial No. 09/411,092 entitled, A Method and System for Establishing Parcel Shipping Via the Internet; and U.S. application, Serial No. 09/411,524 entitled, A Method and System for Multi-Carrier Package Tracking, filed on the same date hereof and all owned by the present assignee and all incorporated by reference. As best seen in Figure 1, this overall shipping system 20 comprises a shipping system server 22 and one or more users (senders) 26 which interact with

{AAVD088.1}

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Amendment  
Serial No. 09/411,125, Docket No. E-909  
Glen A. Boucher et al.  
Alberta Vitale, Reg. No. 41,520  
203-924-3882

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the server by means of the Internet 24, typically through connection through an Internet Service Provider 28. Although a plurality of users at a single location are shown which are interconnected by a local area network (LAN) 30, the system also allows other users (e.g. user 25\* and 26') to access the system. The shipping system server architecture is shown in Figure 3. As there seen, it comprises a client tier 60 for providing web based services, an application tier 62 for providing specific application functions to the user, and a groupware services tier 64 for storing proprietary data 74 and client data 76 and for providing E-mail services 100. The application tier includes application software component 80, 82, 84, 86, 88, 90 and 138 for performing various tasks. The delivery commitment function generally forms part of the rating component 80.

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Please replace the paragraph at page 8, line 12 to page 9, line 1 with the following:

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If a particular requested service level does not have a carrier specified value service column index value associated therewith, such as for a TokenID value "a" (see reference numeral 139), then the service column index value is specified as "0" (see reference numeral 140) and therefore in order to determine the delivery commitment use of zone information is required if such information is provided by that carrier. As seen in Figure 5A, the zone token values 47 are then used to access a particular row in the zone map 42 and this value when coupled with a received zone 46 (that is a value typically provided by the carrier which is usually based upon the origin and destination) allows the user to determine the delivery commitment information from the zone map 42. Thus, for instance, if the level of service "a" is desired by the user (see reference numeral 139), and if the zone for delivery of the package from the origin to the destination is zone 2, then the information in row 142 is used to obtain the delivery commitment cell comprising the same fields as for the delivery commitment matrix; that is, the number of days field 144, the delivery time

(AAV0038.1)

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field 146, the guaranteed field 148, the Saturday delivery allowed field 150, the Saturday delivery time field 152, and the Saturday delivery guarantee field 154. In the example given, the values for these six fields is respectively one day, noon (12:00), yes guaranteed delivery, Saturday delivery allowed, Saturday delivery time of 4:30 P.M. (16:30) and Saturday delivery not guaranteed.

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**In the claims:**

No Amendments have been made to the claims.

(AAV0009.1)

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